GRIEVANCE PROCEDURES (staff)

It is understood that, from time to time, there may be disagreements among team members regarding the forensic interview, the interviewer, the advocate, or other La Piñon staff members and/or services. It is our goal at La Piñon to have open and honest feedback from partner agencies and team members in order to provide the highest quality of services.

In the event that disagreements should occur, the following procedures should be followed:

- The staff member is encouraged to address their concern with whom they have a grievance as soon as possible.
- · Should the staff member feel they cannot address them directly, or if the situation cannot be resolved in this manner, they may contact the La Piñon Executive Director in writing at stacey@lapinon.org.
- · Should the staff member feel they cannot speak with the La Piñon Executive Director, they may notify their immediate supervisor who in turn may contact the La Piñon Executive Director in writing at stacey@lapinon.org.

Remember the mission of La Piñon is to provide a comprehensive array of services related to sexual assault and abuse to individuals, families and the community. If you feel at any time that there has become an interference with the ability to provide services you are encouraged to take the above listed procedures.

GRANT FUNDING SOURCES

NM Coalition of Sexual Assault Programs, Inc. Attn: Kim Alberta 3909 Juan Tabo NE Ste. 6 Albuquerque, NM 87111

NM Behavioral Health Services Division Commission 8801 Horizon Blvd. NE Ste. 260 Albuquerque, NM 87113

Dona Ana County Finance 845 N Motel Blvd Las Cruces NM 88007

NM Dept. of Health 1190 S St Francis Dr City of Las Cruces
Attn: Natalie Green
PO Box 20000
Las Cruces, NM 88004

NM Crime Victims Reparation Attn: Frank Zubia 6200 Uptown NE STE 210 Albuquerque, NM 87110

CYFD
PERA Building Room 101
1120 Paseo de Peralta
Santa Fe, NM 87501